



HOW TO RESET YOUR PASSWORD

Looking for a house. Checking out paint samples and furniture ideas. Figuring out what to bring and what to put curbside. Understandable you may sometimes forget or mistype a password. You can reset your RMS account password using the RMS Ready app or online solution*.

Online Solution

- 1 Go to <https://applynow.rmsmortgage.com/borrower/login/>.
- 2 Select the 'Click here' link under the Log In button where it reads, 'Having trouble signing in? Click here'.

...continue at Step 3 below.

RMS Ready (Mobile App)

- 1 Launch the RMS Ready app on your phone and select the 'Sign In' option.
- 2 Select the 'Need Help' option.
- 3 Enter the email used to create the RMS Ready account and select 'Connect'.
- 4 You will be prompted to receive a verification code. Click 'Send Code'.
(If you receive by email, the sender is support@simplenexus.com (an RMS trusted business partner))
- 5 After receiving the 6-digit code, enter it where prompted and select 'Verify'.
- 6 You will be asked to confirm your mobile number.
- 7 You can now continue and follow the link to create a new password.

*Always protect your identity and non-public personal information by ensuring that you are using a trusted internet-connected device prior to using the online solution instructions contained herein.