

RMS Ready - How To Reset Your Password



Looking for a house. Checking out paint samples and furniture ideas. Figuring out what to bring and what to put curbside. Understandably, you may sometimes forget or mistype a password. You can reset your RMS account password using the RMS Ready app or online solution*.

Online Solution - Desktop Version

1. Go to <https://applynow.rmsmortgage.com/borrower/login/>
2. Select the **Click here** link under the Log In button where it reads, “**Having trouble signing in? Click here.**”

....continue to Step 3 below.

RMS Ready - Mobile App

1. Launch the RMS Ready app on your phone and select the **Sign In** option.
2. Select the **Need Help** option.
3. Enter the email used to create the RMS Ready account and select Connect.
4. You will be prompted to receive a verification code. Click **Send Code**.
(If you receive by email, the sender is support@simplenexus.com - an RMS trusted business partner)
5. After receiving the **6-digit code**, enter it where prompted and select **Verify**.
6. You will be asked to confirm your mobile number.
7. You can now continue and follow the link to create a new password.